

# Bulletin

## Commercial Vehicle Industry Association (Vic)



---

Reference No. ROVER release 9 rebuild/ir-3-24

Date: 22/03/2024

---

### Important information regarding ROVER release 9 rebuild

Dear Members

ROVER Release 9 is scheduled to go live in June 2024. The Department of Infrastructure, Transport, Regional Development, Communications and the Arts (the Department) has advised CVIAV that this release brings significant changes and enhancements based on user feedback, including a rebuild of both the RAV public search site and the ROVER portal.

#### Key Changes:

- Simplification of compliance information forms with significantly fewer fields, making it easier and faster to submit complex applications.
- Improved user experience with easier navigation for adding, editing, and updating information in draft applications.

#### Why the Rebuild?

The IT platform supporting both systems will no longer be supported to the required standard, necessitating a rebuild to enhance data security against cyber-attacks.

#### Testing Opportunities:

- April: A small number of users will test the partly rebuilt ROVER system for bugs.
- May: A larger group will trial the almost completely rebuilt system. Daily feedback sessions will be held for testers.
- The Department will invite members to attend these meetings and will provide more detailed information soon.

#### Communication Plan:

- A demonstration event and system resources will be available on the ROVER Release 9 webpage (coming next week).
- April: Invitations will be sent to participate in the ROVER bug testing process.
- Thursday 28 March: Release announcement at the RVSA Industry Webinar and in the RVS News Update.

#### Resource Update:

- A "What's new? What's different?" guide and several ROVER how-to guides will be available in June.
- Remaining resources (including videos) will be updated post-release due to the large volume available now.

**Outage Dates:**

The exact release date is pending final items. The outage, likely to be over a weekend, will render ROVER and the RAV unavailable from a Friday afternoon to the first working weekday. The Department will provide outage dates next month.

VACC and its commercial vehicle division CVIAV welcome these changes. They reflect the long and ongoing advocacy undertaken by CVIAV, which has included providing consistent feedback and advice on the necessary changes required to increase the platform's functionality.

Whilst this rebuild will not address all the issues we have communicated to both Minister King and the Department, we expect it will go some way to increasing efficiencies and streamlining processes.

Should members have any questions, please feel free to contact me directly on 03 9829 1145 or email: [ireid@vacc.com.au](mailto:ireid@vacc.com.au).

**Dr Imogen Reid**  
Lead, Strategy and Policy